

Marriott

Marriott Hotels (Hospitality)

- Title: Rooms Department Intern
- Title: Food and Beverage Department Intern
- Length: 10 weeks
- Work Location: Seattle Marriott Waterfront, 2100 Alaskan Way, Seattle WA

Start Your Journey With Us

Build upon your classroom studies through an internship at the Seattle Marriott Waterfront. You will learn first-hand about a hotel's operations and truly experience the industry from the ground up, where our founders and many of our leaders began. Get immersed in Marriott's culture and business, and find your true calling in the travel industry.

The Seattle Marriott Waterfront's prime location reveals to guests stunning views of the mountains and Elliott Bay. The world-famous Pike Place Market is an elevator ride away, and we sit adjacent to the Bell Harbor Conference Center. We're also near downtown attractions like the Seattle Waterfront, Cruise Port Terminal, Seattle Aquarium, Westlake Center and Olympic Sculpture Park. We are part of Marriott International, the world's largest hotel company, with more brands, more hotels and more opportunities for associates to grow and succeed.

Rooms Internship:

This 10 week internship will focus primarily in the Rooms side of the hotel operation and will include a rotation through at least two of the following departments: Front Office, AYS, and Housekeeping. Positions may include: Front Desk Agent, At Your Service (Call Center) Agent, Runner, Housekeeping Aide. During this internship you will work in various positions in the department assigned to ensure understanding of each role, its importance to the operation and how each department interacts and relies on the other. By the end of the internship the focus will be on supervisory functions to include directing a shift, attending meetings, administrative work i.e. weekly schedule process.

Must be able to work flexible hours to include Saturday, Sunday and Holidays. Ability to work on a computer and learn various systems associated with the role. Customer service skills are a must! You must be able to welcome and acknowledge all guests, anticipate and address guests' service needs, thank guests with genuine appreciation, and communicate professionally with both guests and team members. The team is looking for someone who is able to develop and maintain a positive working relationship with others and support team to reach common goals.

Food and Beverage Internship:

This 10 week internship will focus primarily in the Food and Beverage side of the hotel operation and will include a rotation through many of the following positions: Host/Hostess for our Casual Restaurant, Dining Room Attendant, Server, Food Attendant for our M Club Lounge and In-Room Dining Runner. Once an understanding is gained on the duties of each position the focus of the internship will shift to supervisory functions to include running the floor, attending meetings, administrative work such as scheduling process, ordering, inventory, etc.

Must be able to work flexible hours to include Saturday, Sunday and Holidays. Must have *the ability to obtain* a Washington State Food Handler's Card. Our team members must be able to listen and respond to the needs of guests so we're looking for a warm person who has a people-oriented demeanor, a team-first attitude, and can pay attention to the smallest of details. You must be able to welcome and acknowledge all guests, anticipate and address guests' service needs, thank guests with genuine appreciation, and communicate professionally with both guests and team members. The team is looking for someone who is able to develop and maintain a positive working relationship with others and support team to reach common goals.