

Healthcare Information Technology Micro-Pathway

DISCOVER



SEATTLE COLLEGES
North · Central · South

About Healthcare Information Technology (Healthcare IT)

What is Healthcare IT?

- Healthcare Information Technology (IT) teams ensure **providers, clinicians, researchers, and support staff members** have the most up-to-date technology so they can provide the best possible care.
- IT teams also help deliver the tools **patients and families** need to take control of their healthcare experience.

Examples of Tasks Include:

- Maximizing the knowledge and expertise of our clinicians through IT systems and applications
- Making clinical work more efficient through deploying and supporting end user devices
- Optimizing IT workflows and improving the effectiveness of our systems through continuous improvement
- Delivering tools to patients and families to empower them to have more control of their healthcare experience

Potential Roles Include:

- Desktop Technician
 - Project Coordinator
 - Clinical Application Analyst
 - Service Desk Analyst
 - Asset Technician
- (Salaries range from \$50k – \$65k annually)

About the Healthcare IT Certificate

The Program:

- The Seattle College's Health IT Certificate prepares students for a career as an IT professional in a healthcare environment.

Program Style:

- Cohort-based, the Health IT program is designed to ensure classmates progress alongside each other throughout their coursework. This program style encourages building community and providing a network of future Health IT professionals.

What will you learn?

- You'll earn foundational IT skills, gain exposure to the industry standard electronic health record system, and build essential communication and customer service skills.

How is this program offered?

- **Length** : 9 months (15+ credits per quarter for 3 quarters)
- **Location and Modality**: Courses will be offered in the evening online through Seattle Central College
- **Class Size**: 15 – 25 students
- **Program Prerequisites**: There are no formal prerequisites for program entry, anyone age 18 or older can enroll.

Cost and Funding Options:

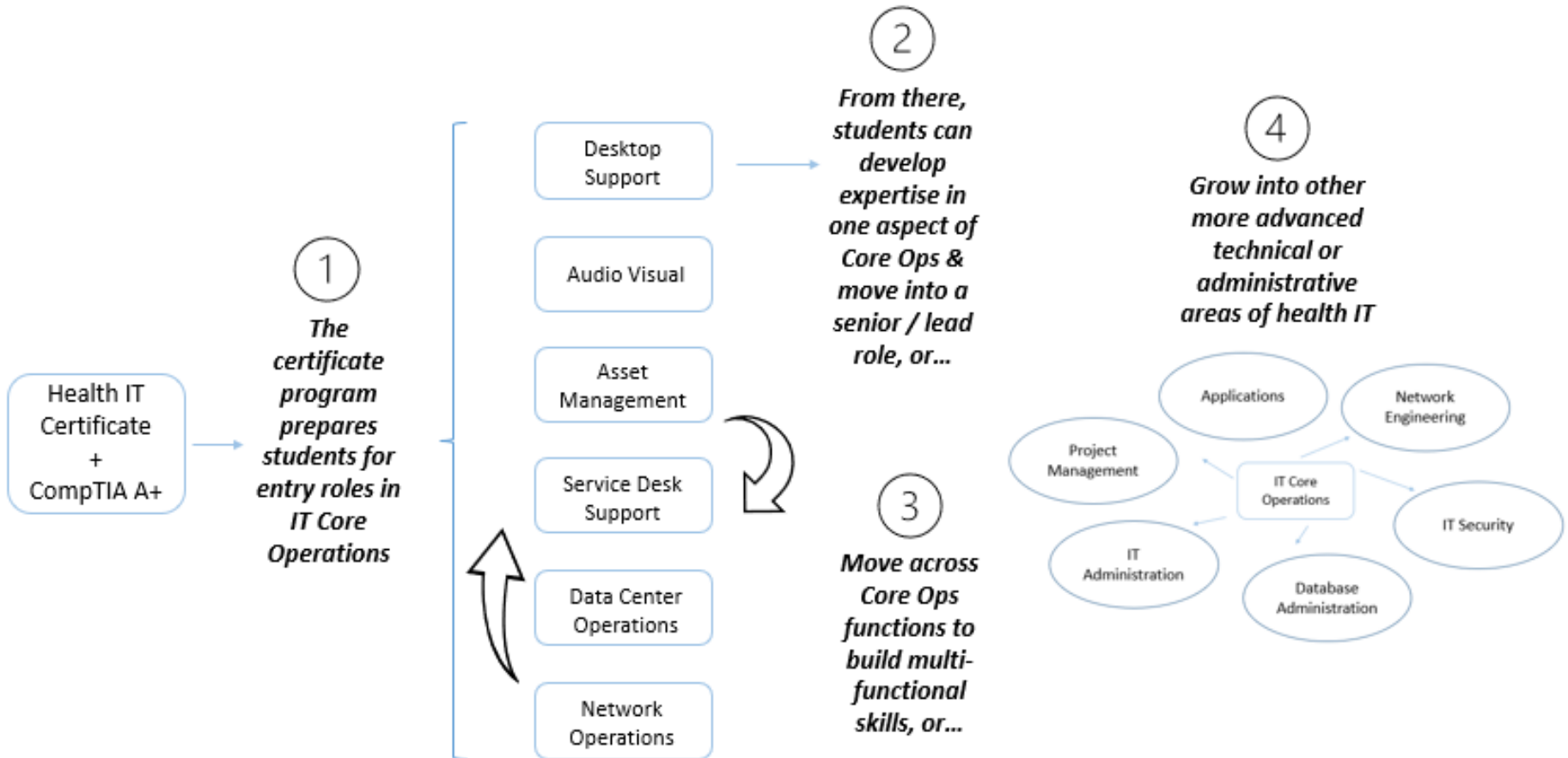
- **Costs**: ~\$4,300
- **Scholarships Available**:
 - Tuition & Fees
 - CompTIA A+ Certification
 - Exam and Prep for Core 1 and 2
 - Support Fund
 - Books and Equipment
 - Tutoring
 - Transportation
 - Emergency Needs
 - Etc.

What do you learn?

Co-designed with the Healthcare Industry Leaders:
 this program covers **Foundational IT Skills, Customer Service Best Practices, Transferable 21st Century Skills,**
 and unique insight to **Healthcare Industry Trends.**

Healthcare IT Support Certificate													
Information Technology (IT) 20 Credits				Customer Service (HUM, CMST) 10 Credits				21 st Century (BTM & ENGL) 10 Credits				Healthcare (AHE, IT) 6 Credits	
Quarter 1				Quarter 2				Quarter 3					
BTM	111	Business Applications 1	5	IT	141	Intro to Hardware	5	IT	130	Network Essentials	5		
IT	100	Information Technology Fundamentals	5	IT	142	Intro to Operating Systems	5	CMST	101	Intro to Communications	5		
HUM	105	Intercultural Communications	5	ENGL	101	English Composition I	5	AHE	126	Essential Skills in Healthcare	3		
								IT	214	Epic Essentials	3		
											Total Credits	46	

Health IT Career Pathways



Words from Alums



"This program will open new doors for you, giving you opportunities that you might have never imagined. This program will also challenge you and help you grow as an individual, surrounded by people who will support you through the journey." – Jessica P., Health IT Graduate

"One should not hesitate in pursuing IT because of a lack of education, but to begin this rewarding career path and look forward to continuous learning and adaptability within the field." – Genet G., Health IT Graduate



"If you want to work in healthcare but not on the clinical side or not so much medical administrative and be part of an important piece of patient care and of the direction of healthcare on a tech level, take the course and keep an open mind. I strongly encourage anyone to do it." – Abraham S., Health IT Graduate

Q & A

For more information, please contact:

Melvin Smith or Scott Bingham, Seattle Children's IT Operations

Melvin.Smith@seattle.childrens.org
Scott.Bingham@seattle.childrens.org

James Robinson or Chris Sullivan, Seattle Colleges

James.A.Robinson@seattlecolleges.edu
Chris.Sullivan@seattlecolleges.edu