

# 2018-2020 South Seattle College Operational Plan



South Seattle College offers high-quality, affordable programs to help students meet educational and career goals. Learning opportunities include academic transfer degrees, professional and technical career training, apprenticeships, applied bachelor's degrees, short-term training, basic skills development, and personal enrichment courses.





## MISSION

As an open-access learning institution, Seattle Colleges prepares each student for success in life and work, fostering a diverse, engaged, and dynamic community.

## VISION

Seattle Colleges is recognized as an exemplary learning institution that transforms lives, promotes equity, and enriches the community.

## VALUES

**Accessibility** for all learners and partners

**Collaboration** through open communication and commitment to working together

**Diversity, Inclusion, and Equity** for all individuals, particularly the underserved in our community

**Fiscal Sustainability** for long-term viability and excellence in service and operations

**Growth and Engagement** of faculty and staff through professional development

**Innovation** in instruction, student services, operations, and organizational culture

**Integrity** by adhering to the highest standards of ethics and public stewardship

## CORE THEMES

- Student Achievement
- Teaching and Learning
- College Culture and Climate
- Community Engagement and Partnerships

## GOALS, STRATEGIES, AND TACTICS

### STUDENT SUCCESS

#### Implement Structured Academic and Career Pathways

1. Create a consistent and clear step-by-step pathway making it easy for students to enroll, progress, and complete their educational goals.
2. Design reliable, current, and consistent digital and traditional resources that will guide students through their enrollment, progression, and completion experiences.

#### Practice Strategic Enrollment Management

(See District Operational Plan.)

### EQUITY, DIVERSITY, INCLUSION, AND COMMUNITY

#### Develop and Implement a Diversity Action Plan

1. Foster and strengthen equity, inclusion, and cultural competency so that everyone benefits from participation in our diverse community.
  - a. Develop an iterative college-wide equity, diversity, and inclusion action plan with measurable outcomes and ongoing assessment.
  - b. Continue to ensure that recruitment and hiring processes consider equity and inclusion.
2. Build a continuous improvement plan into all college activities, so that we remain nimble, responsive, and relevant to our community.
  - a. Create an institutional infrastructure to support systematic professional development for South employees.
  - b. Develop specific college-wide processes to support the collection, analysis, dissemination, and use of data for decision-making and assessment.





## ORGANIZATIONAL EXCELLENCE

### Enhance Teaching and Learning

1. Provide current, high-quality instructional programs so that students and the community respect our commitment to innovation and excellence.
  - a. Improve the program review process so that it ensures currency and identifies new programs.
  - b. Develop and assess pathways to transfer, degrees, and certificates that lead to student success.

### Achieve System Integration

(See District Operational Plan.)

### Foster Sustainability

1. Procure and allocate sufficient resources to meet our mission.
  - a. Establish and disseminate criteria and systems for assessing value, cost, and feasibility of current and prospective programs, services, and initiatives.
  - b. Develop and support strategies for investing in institutional priorities.

## PARTNERSHIPS

### Build High-Quality Partnerships

1. Deepen and expand our connections with our community so that we know those we serve and draw strength from our mutual support.
  - a. Build systems to assess and prioritize the changing needs and interests of our community.
  - b. Foster and nurture partnerships that promote and establish smooth transitions between South Seattle College, the workforce, and other educational opportunities.





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**SOUTH SEATTLE COLLEGE**

6000 16th Avenue SW  
Seattle, WA 98106  
206.934.5300  
infosouth@seattlecolleges.edu  
**southseattle.edu**

**Specialized Training Centers**

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Founded in 1969, South Seattle College serves a multicultural population of about 15,000 students each year on campuses in West Seattle and Georgetown. South strives to provide an affordable, quality education that creates a fast track to good-paying jobs, the option to transfer to a four-year university or college at great value, and opportunities for students to develop basic skills and enrich their lives—personally and professionally.

South Seattle College is one of three colleges and six specialty training centers in the Seattle Colleges district.

South Seattle College does not discriminate on the basis of race, color, national origin, religion, sex, disability, honorably discharged veteran or military status, sexual orientation, or age in its programs and activities. The following person has been designated to handle inquiries regarding compliance, including compliance with Title IX and disability services: Compliance Officer, 1500 Harvard Avenue, Seattle, WA 98122, 206.934.3873.