

College Support and Resources

COLLEGE SUCCESS STARTS WITH BUILDING YOUR SUPPORT TEAM

As a Seattle Promise scholar, you have dedicated academic coaches and advisors, a retention specialist, and a financial aid specialist to assist you. Family, friends, classmates, and instructors all play an important part in your success, too. Share your goals, struggles, and triumphs with them, and let them guide you and cheer you on. And don't forget to schedule check-ins with your retention specialist each quarter. You're driving your own success.

My retention specialist is: _____

Take advantage of these tools and resources to find your path and be successful.

Promise Check-ins

Stay on track and keep your Promise scholarship by checking in **at least once a quarter** with your retention specialist.

Your retention specialist is like your college academic coach and is there for you when you need guidance and assistance. Take advantage of their advice and support anytime you need it.

Class Schedule

Before each quarter or meeting with your retention specialist:

- Review your class schedule via your [dashboard](#) in ctLink.
- If changes are needed, contact your retention specialist. [North](#) | [Central](#) | [South](#)
seattlecolleges.edu/promise/contact



Make An Appointment

All appointments are made through our online system called Starfish. Appointments can be in person or online.

seattlecolleges.edu/starfish



Education Plan

College is about exploration and discovery. An education plan is your personal map to your academic and career goals.

You'll develop a customized education plan with your retention specialist before the end of your first or second quarter. Each time you meet, you will review your progress, discuss, and adjust the plan, if necessary. Sometimes plans change. And that's more than okay.



Important Dates

Aug. 1: Deadline to submit required financial aid documents.

August/September: choose a one-day Summer Bridge session.

Sept. 29: First day of fall quarter.

Sept. 29, week of: Meet with your retention specialist in a group your first week of school.

2025-26 Academic Calendar

[seattlecolleges.edu/
media/1956](https://seattlecolleges.edu/media/1956)



Other Helpful Resources

Seattle Promise Support Team

North



Central



South



On-campus Tutoring

North



Central



South



Bookstores – [North, Central, South](#)
bkstr.com/efollettstore/home

IT Help Desk: [itservices.seattlecolleges.edu/
it-help-desk](https://itservices.seattlecolleges.edu/it-help-desk)

Disability Support Services

North



Central



South



Developmental Summer Class Info

[seattlecolleges.edu/promise/
high-school-students/
free-summer-pre-college-classes](https://seattlecolleges.edu/promise/high-school-students/free-summer-pre-college-classes)



Terms to Know

Seattle Promise Eligible: Remain eligible for your Seattle Promise scholarship by completing regular check-ins with a retention specialist, passing all your classes, and registering for the following quarter.

Retention Specialist: College coaches and advisors here to help you.

Promise Check-In: A meeting, at least once a quarter, with a retention specialist one-on-one or as a group offered by your college's retention team.

Full-Time: Registered for 12 or more credits each quarter.

Less than Full-Time: Registered for less than 12 credits per quarter. This status requires you to submit a [part time or deferment request](#) to be approved by your retention specialist.

Prerequisite: A course or requirement that you must complete before enrolling in a second course.

Combo Courses/Corequisites: A corequisite class is two linked classes, designed to allow you to take college-level classes sooner, and with more support, than they would otherwise. It is a course that must be taken at the same time as another course.

Academic Student Progress*: This is a college policy that determines if a student is meeting the requirements to continue taking classes. This is separate from Satisfactory Academic Progress. Students are expected to maintain a cumulative grade point average (GPA) of 2.0 or higher.

Satisfactory Academic Progress (SAP)*:

This is a Financial Aid policy that determines if a student is meeting the requirements to continue receive funding for college. This is separate from Academic Student Progress. Students are expected to complete all classes and maintain a grade point average (GPA) of 2.0 or higher.

**If you have concerns about passing or completing your coursework, work with your retention specialist to understand possible impacts on funding for college and map out next steps based on your individual experience and needs.*